



Utility-Scale Solar Projects in the Rural Midwest: An Assessment of Knowledge Flows

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1 Utility-Scale Solar Projects in the Rural Midwest: An Assessment of Knowledge Flows

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1 **Purpose**

2 Solar photovoltaic (PV) systems have become one of the fastest-growing electricity generation
3 assets across the United States (U.S.), and utility-scale solar has particularly become an
4 increasingly notable deployment type. However, compared with smaller-scale, distributed PV
5 systems, relatively less is known about the impacts of these large-scale projects, which are often
6 sited in rural communities. Debates have ensued regarding the potential pros and cons of these
7 projects, including local ecosystem, economic, and property value impacts, among others. The
8 purpose of this paper is to better discern how information and knowledge of utility-scale solar
9 projects flows across rural communities.

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14 **Design/Methodology/Approach**

15 We conducted 45 semi-structured stakeholder interviews across the Great Lakes region (U.S.).
16 We spoke with local officials, landowners, solar developers, electric utilities, the media, and
17 others to better comprehend how individuals in rural areas are learning about new utility-scale
18 solar projects, who they are learning about projects from, how they are engaging with these
19 projects, and what desires and concerns they have.

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21 **Findings**

22 Our findings illuminate existing patterns and gaps in the flow of knowledge surrounding utility-
23 scale solar projects in the rural Midwest. The timing of initiation of the knowledge flows is also
24 an important factor for how citizens and government officials feel about the reliability of a
25 project, developer, or information.

26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60

27 **Originality**

28 This paper fills a gap in how we identified stakeholders who disseminate vital introductory
29 information, and examine how that information is shared, which can prove useful in the eventual
30 decision making and approval process of utility-scale solar projects.

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32 Keywords: solar energy, knowledge flows, decision making, interview research, Midwest

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38 Michigan State University, and Iowa State University, as well as their advisory group for
39 research support and feedback, and their interview participants for their time and perspectives.

41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60

41 **Conflicts of Interest**

42 The authors have no conflicts of interest to declare with respect to this article's research,
43 authorship, and publication.

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50 Data Availability

51 The more comprehensive coding data is available on request of the corresponding author.
52 Individual interview transcripts cannot be published or shared, as that would violate the
53 guidelines of the funder.

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73 1. Introduction

74 Solar energy in the United States (U.S.) has grown by an average annual rate of 24% over
75 the last decade, and newly installed solar capacity exceeded that of wind for the first time in
76 2022 (Solar Energy Industries Association, 2023; University of Michigan Center for Sustainable
77 Systems, 2023). At the end of 2023, the U.S. had a total of 160 gigawatts (GW) of installed solar
78 photovoltaics (PV) (Solar Energy Industries Association 2023), with roughly 1,000 additional
79 GW of solar in interconnection queues (Lawrence Berkeley National Laboratory 2023). These
80 solar projects are projected to bring forth more short and long-term jobs, increased tax revenue,
81 and reduced greenhouse gas emissions (Dreveskracht 2012; Hernandez et al. 2014; Hernandez et
82 al. 2015; Michaud 2020a; Pitt and Michaud 2015; Trandafir et al. 2023; Turney and Fthenakis
83 2011; Wiser et al. 2016), yet knowledge of what these projects may mean for communities
84 remains in its relative infancy.

85 Traditionally, utility-scale solar facilities are built by solar developers to function like a
86 power plant to provide electricity to the grid, either selling the output to utilities or to companies
87 as part of a Power Purchase Agreement (Jain 2022). These solar projects are very large (i.e.,
88 cover hundreds of acres), typically with a capacity of at least 5 megawatts (MW), and often
89 upwards of 100 MW, the latter of which can provide enough electricity to power 100,000 homes
90 (National Renewable Energy Laboratory 2022). In the Midwestern U.S., these projects are
91 usually sited on agricultural land as large and relatively clear areas that possess high solar
92 irradiation (Ahed et al. 2019; Moore et al. 2022; Uebelhor et al. 2021). Farmers often lease their
93 land to solar developers at prices that are greater than the profit that they could have made by
94 selling crops grown on that land, especially due to changing and uncertain economic and
95 environmental conditions of agricultural practices (Carroll 2023; Hoffacker et al. 2017).

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3 96 Against this background, in this paper, we first review the literature surrounding solar
4
5 97 siting in the six Great Lakes states (i.e., Illinois, Indiana, Michigan, Minnesota, Ohio, and
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7 98 Wisconsin) of the U.S. Midwest, specifically around approval, knowledge flows, and social
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9 99 acceptance. We then outline the methods that we used to identify and interview solar-related
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11 100 stakeholders, including how we coded the interviews. In our analysis, we present recurring
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13 101 themes and trends observed throughout the interviews, as well as differences across stakeholder
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15 102 categories. We conclude with a final discussion and thoughts regarding engagement and
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17 103 information dissemination about utility-scale solar projects in rural communities in the Great
18
19 104 Lakes region.

20 21 22 23 24 105 **1.1 Solar Siting and Approval**

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26 106 Due to the difference in state-level incentives and approval processes for solar
27
28 107 development, states are seeing a disparate amount of large solar facilities. To illustrate, in
29
30 108 Minnesota and Ohio, only solar projects that are 50 MW or larger are required to be reviewed by
31
32 109 state officials, and, in Wisconsin, only projects larger than 100 MW are required to have public
33
34 110 hearings (Minnesota Commerce Department 2023; Ohio Power Siting Board 2017; Public
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36 111 Service Commission of Wisconsin 2024). In late 2023, the Michigan state government passed a
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38 112 bill that gave the state authority over large-scale solar projects, where previously each project
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40 113 was subject to local approval (Michigan Townships Association 2023).

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44 114 However, some states, such as Illinois, explicitly give the ability to site solar projects to
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46 115 counties or townships (Illinois Power Agency 2020). Others, like Indiana, do not explicitly
47
48 116 discuss who is responsible for solar approval and default to localities to take initiative (Greene et
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50 117 al. 2020). Proponents of a state-level approach to approving large solar projects argue that local
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52 118 governments may not have the technical knowledge to understand the benefits and costs of these
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3 119 projects nor how to effectively implement them (Uebelhor et al. 2021). Conversely, proponents
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5 120 of a local approach argue that regional actors know the needs and suitability of a utility-scale
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8 121 energy project in their area better than the state does (Davis 2015).

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10 122 Relatedly, local zoning ordinances often have a significant impact on whether or not a
11
12 123 large solar project is approved. If a locality's ordinance allows renewable energy development, it
13
14 124 usually has specific requirements on the size of a project and where it is allowed to be built
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16
17 125 (Bronin 2022). However, many communities do not have zoning ordinances that mention utility-
18
19 126 scale solar; for example, in 2021, only 20% of the communities in Michigan had zoning for
20
21 127 utility-scale solar (Fierke-Gmazel et al. 2021).

22 128 **1.2 Knowledge Flows & Social Acceptance**

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26 129 The successful build-out of a solar project is also heavily determined by stakeholder
27
28 130 engagement and public perception (Bessette et al. 2024; Dokyi and Sharifi 2024; Dunlap et al.
29
30 131 2024; Essa et al. 2021; O'Neil 2020; Uebelhor et al. 2021). Public perception of energy
32
33 132 infrastructure is dependent on context, both of the type of installation and the project's host
34
35 133 community (Fast 2016; Rountree et al. 2022). Local stakeholders' trust in solar developers also
36
37 134 impacts project approval. Prior literature has suggested that renewable energy projects in
38
39 135 communities with greater than average opposition are more likely to be denied or retracted
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41 136 (Sward et al. 2021).

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44 137 Rural communities rely mainly on interpersonal relationships and informal means of
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46 138 acquiring information, such as word-of-mouth or local news, rather than scientific papers or
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48 139 information provided by outsiders such as developers (Anderson 2013; Fast and Mabee 2015;
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50 140 Fergen et al. 2021; Reimer and Brett 2013). Personal stories and anecdotes from constituents are
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52 141 often most convincing for local decision-making. Information transfer through local social
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3 142 networks not only conveys the information itself, but also signifies the level of trust a recipient
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5 143 has in the information given its direct source (Reimer and Brett 2013).
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7
8 144 The development of large, utility-scale solar in rural communities is still a relatively new
9
10 145 concept, and rural communities' lack of knowledge of solar PV in general can serve as a
11
12 146 roadblock to project approval (Neij et al. 2017). The process of learning about utility-scale solar
13
14 147 is unique in that it involves many professionals who do not specialize in solar (Neij et al. 2017).
15
16 148 Community members often express frustration with the lack of transparency in the siting and
17
18 149 implementation process, as well as the spread of misinformation (Foley et al. 2021). Cultural and
19
20 150 spatial proximity play large roles in the dissemination of knowledge regarding solar projects
21
22 151 (Neij et al. 2017), and information that does not tie directly to the challenges local communities
23
24 152 face daily is more likely to be dismissed (Li et al. 2010). However, the more inter- and intra-
25
26 153 community links there are in a system, the higher the average knowledge level for the agent (Li
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31 154 et al. 2010).
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33 155 **2. Materials and Methods**

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35 156 In this study, we specifically conducted 45 semi-structured interviews via Zoom and
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37 157 telephone between May 2022 and March 2023. Our sampling was purposive by stakeholder
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39 158 category, with a target of at least 15 local officials, 10 landowners, five solar developers, and
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41 159 three of each of the following categories: citizens, electric utilities, regulators, nonprofit
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43 160 representatives, and the media. These figures were chosen to proportionally represent local
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45 161 officials, landowners, and solar developers as primary decision-makers (i.e., our “central
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47 162 stakeholders,” with the others being more “peripheral stakeholders”), and specifically suggested
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49 163 by our funder. These participants were from our six focus area states (see Figure 1), and had
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51 164 knowledge of, experience with, or proximity to a large solar project. Purposive sampling in this
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3 165 context ensured heterogeneity across geography and stakeholder type (Buckley Biggs et al. 2022;
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5 166 Pascaris et al. 2021).

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7 167 To identify participants, we populated a list with contact information (i.e., email
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10 168 addresses) for individuals in each of these stakeholder categories by researching rural solar
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12 169 projects in each state and looking at social media and news stories (e.g., in local newspapers).
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14 170 We only contacted individuals that had available email addresses online. We adopted the U.S.
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16 171 Department of Agriculture – Economic Research Service (2025) definition of rural, which
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18 172 includes all territories outside of areas considered urban, despite this being an over-simplistic
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20 173 classification (Khalaf et al. 2022). We then reached out to everyone on this initial list via email
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22 174 to request interviews. During the interviews, participants were also asked if they knew anyone
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24 175 else involved with, or knowledgeable about, utility-scale solar who would likely to agree to an
25
26 176 interview, adding a secondary element of snowball sampling to the purposive sample, similar to
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28 177 Michaud (2020b), Moore et al. (2022), Pascaris et al. (2021), and many other scholars. A general
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30 178 list of interview questions was created for all participants, as well as additional, specific
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32 179 questions for each stakeholder category (see Table 4). The completed interview recordings were
33
34 180 then transcribed for analysis. It should be noted that due to the inherently smaller sample size of
35
36 181 subjects in interview research, results are, indeed, more challenging to generalize (Buckley Biggs
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38 182 et al. 2022; Moore et al. 2022; Pascaris et al. 2021).

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40 183 Next, our interviews were coded based on the themes and trends identified in the
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42 184 transcripts. Particularly, four researchers went through three interviews, one each from a
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44 185 landowner, a local official, and a solar developer, and noted patterns in each interview. The
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46 186 researchers convened and discussed the themes observed in the interviews to form a preliminary
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48 187 codebook. The purpose of the codebook was to identify types of information flow common
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188 across interviews. The researchers then went back and each coded the same three interviews with
 189 the preliminary codes, reconvened, and discussed and refined the codebook based on
 190 observations from this second analysis. A final codebook of 10 codes was created (see Table 1).
 191 Two researchers coded each interview (see Figure 4 for a representation of this process), and
 192 each pair met to discuss their interviews and come to consensus on the codes applied.

Table 1

Codebook Utilized for Interview Analysis

Code	Description
Pre-Project Feasibility	Knowledge from preliminary developer analysis (e.g., GIS, zoning)
Landowner Outreach	Knowledge gained from developers talking with landowners whose land may be included in solar projects
Direct Communication	Knowledge flow that includes communication that is verbal and face-to-face between two different stakeholder groups
Indirect Communication	Knowledge flow that includes communication that is not face-to-face and includes public outreach strategies (e.g., mailers, websites)
Within-Group Communication	Knowledge flow between the same stakeholder groups
Local Context	Knowledge gained by those outside of a community from local stakeholders about background relationships and interactions that are specific to the project's area (e.g., identifying a "project champion")
Independent Information Seeking	Knowledge gained by stakeholders conducting independent research using external resources such as the internet
Prior Knowledge Flows	Knowledge from prior interactions with utility-scale solar developments
Other Energy Industry	Knowledge from past experiences with renewables (e.g., large-scale wind, rooftop solar)
Future Wishes	Desires about changes/improvements to the current flow of knowledge and decision-making process

3. Results

We ultimately conducted these interviews across our six states (again, see Figure 1), with
 an average of 7.5 interviews completed in each state, as displayed in Table 2. Table 3

202 subsequently shows the quantity of codes that were applied to each type of stakeholder group
 203 interview, with direct and indirect communication being the most common type of knowledge
 204 flow occurring.

205 **Table 2**
 206 *Stakeholder Group Interviews Conducted per State*

State	Stakeholder Group								Grand Total
	Local Officials	Landowners	Solar Developers	Nonprofits	Media	Regulators	Utilities	Citizens	
Illinois	2	1	1		1	1			6
Indiana	4	1		1		1	1	1	9
Michigan	1	2	1	1		1			6
Minnesota	2	1	1		1			1	6
Ohio	2	3	1	1	1			1	9
Wisconsin	4	2	1				2		9
Grand Total	15	10	5	3	3	3	3	3	45

208 *Note.* Two interviewees were from tribal nations (local government officials from tribes in Minnesota and
 209 Wisconsin). Due to tribal sovereignty, tribes are not necessarily subject to the same regulation around (utility-scale)
 210 solar as the rest of the state.
 211



Fig. 1. Map of the Study Area.

Table 3
Quantity of Knowledge Flows Coded by Stakeholder Group

Code	Stakeholder Group								Grand Total
	Local Officials	Landowners	Solar Developers	Nonprofits	Media	Regulators	Utilities	Citizens	
Direct Communication	46	2	25	14	16	11	7	9	130
Indirect Communication	12	4	13	2	13	8	6	7	65
Prior Knowledge Flows	26	8	14		3	2	1	1	55
Within-Group Communication	17	12	4	7			2	7	49
Other Energy Industry	14	11	3	4	4	1	4	8	49
Local Context	18	1	12	2	7		3		43
Independent Information Seeking	12	6	1	8	6	4	1	3	41
Future Wishes	14	6	3	3	3	1	3	1	34
Landowner Outreach	3	7	11	3		2		1	27
Pre-Project Feasibility	3		15	1					19
Grand Total	165	57	101	44	52	29	27	37	512

We then leveraged a Social Network Analysis (SNA) to create a diagram of how knowledge of solar energy flowed across our stakeholder groups. SNA is an analysis method that works to explain social network theory, particularly describing the tendency for individuals to create societies through relationships. In SNA, individuals form “nodes,” and interactions form the “edges” or lines that connect nodes to form networks. In our study, stakeholders acted as the “nodes” and individual codes represented “edges.” Each “edge” code was assigned a “source node” stakeholder and “target node” stakeholder based on the content of the coded interview. Applying matrices of codes between source nodes and target nodes in Ucinet 64, we yielded such a diagram that displayed the degree and strength of stakeholder relationships, as offered in Figure 2.

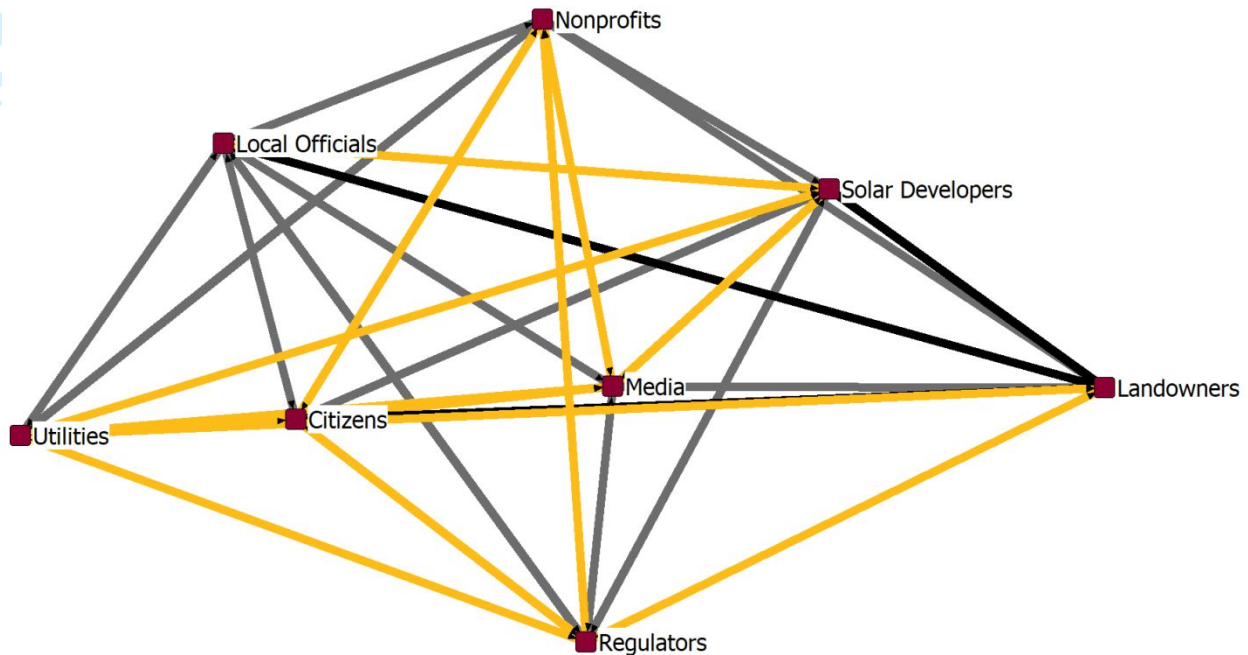


Fig. 2. Social Network Diagram of Stakeholder Relationships and Interactions by Knowledge Flows.

Here, we observe that Local Officials have the most direct communication flows (grey), whereas Citizens have the most indirect communication flows (yellow). Black represents our landowner outreach variable, suggesting that Solar Developers are largely starting the process by doing outreach to Landowners. Notably, Media and Citizens are central to all flows of knowledge with the highest number of edge connections. For a more granular representation of these interactions, please see Figures 6, 7, and 8 in the Appendix.

We next offer observations and exemplary quotes from our interviews, as organized by our central and peripheral stakeholders.

3.1 Central Stakeholders

3.1.1 Solar Developers

In their preliminary assessments of project development, solar developers consider factors of site suitability and permitting to evaluate feasibility. One solar developer mentioned developing materials on a project area's value and viability before entering a community, whereas others discussed existing land codes and landowner receptivity preceding land campaigns.

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3 256 *“We're maybe not in a position where we need to introduce ourselves to the community*
4 257 *[yet], because that might lead to a bunch of different other questions, and we really don't even*
5 258 *know if this project is feasible. So what we want to do is make sure that the project itself has*
6 259 *'legs.’” (Solar Developer #4).*
7 260

8 261 We found that solar developers initiated nearly all occurrences of landowner outreach
9
10 262 (see Figure 6). Their reported priorities included conducting an initial land prospecting push,
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12 263 gathering knowledge on community interest, establishing trust with landowners, and
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14 264 communicating the longer-term benefits of the projects.
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18 265 *“If we're able to get an anchor landowner—we'll consider those our larger*
19 266 *landowners—they'll hopefully be a 'project champion' for us. If that person has been in the*
20 267 *community for their entire life, and they're like, 'before you sign another piece of land, we know*
21 268 *this county commissioner is going to want to know about this,' we'll go talk to that person today.*
22 269 *We, as the developer, need to recognize...that we are not the experts in local politics, so I need*
23 270 *to defer to those experts there on what they suggest and what they think is appropriate because*
24 271 *maybe what works for one project will not work for another.” (Solar Developer #1).*
25 272

26
27 273 Nearly all of the solar developers we interviewed (i.e., 80%) found physical media like
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29 274 newspapers and door hangers effective, in addition to a project website. However, one solar
30
31 275 developer told us that they also develop a project Facebook page to directly engage with
32
33 276 community groups, and prepare informational one-pagers about utility-scale solar project
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35 277 benefits for public distribution. However, regarding mail, one developer mentioned that even
36
37 278 letters can be overlooked and lead to communities feeling insufficiently informed.
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40
41 279 *“I think a lot of people don't see those letters. A lot of people don't really understand*
42 280 *what it means, and then people feel caught off-guard like they don't know about [the project]*
43 281 *because they don't remember reading the letter we sent to them, or people just don't open their*
44 282 *mail.” (Solar Developer #5).*
45 283

46
47 284 In face-to-face communication, solar developers reported first seeking out local
48
49 285 officials—including permit-issuing authorities, economic development coordinators, taxing
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51 286 beneficiaries, and county commissioners—to discuss initial development details. Interviewees
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53 287 noted holding informational sessions and having a personalized approach with landowners.
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3 288 *“I think one way that [our company] differentiates ourselves is that we really do try to*
4 289 *take an extremely proactive approach to outreach on these projects. By the time we are ready to*
5 290 *file permits in these communities, we will have attempted to meet with every single neighbor of*
6 291 *the project.” (Solar Developer #1).*
7 292

8 293 Some solar developers advocate for state-level action to ease jurisdictional barriers to
9 294 solar development such as moratoriums, and further encourage community outreach to combat
10
11 295 exaggerated claims that lead to utility-scale solar opposition.

12
13
14 296 *“Zoning on prime agricultural land has been a huge challenge because of the perception*
15 297 *that you're taking valuable farmland out of production when in actuality you only need like 1%*
16 298 *of farmland out of production, of prime agricultural land, to power 100% of the country.” (Solar*
17 299 *Developer #3).*
18 300

19 301 3.1.2 Landowners

20 302 Developers initiated all of the landowner outreach observed in our study. Many instances
21 303 of within-group communication reported by landowners were conducted either among personal
22 304 acquaintances or via Facebook groups. After local officials, landowners were the most frequent
23 305 group to report discussing solar projects amongst themselves. Of the direct communication
24 306 reported by landowners, the exchange of knowledge was largely limited to word-of-mouth
25 307 interactions. Of the indirect communication reported by landowners, information was received
26 308 through conventional television and paper news outlets.

27 309 We also found that landowners often seek information independently, both to begin
28 310 learning about solar, and to supplement or corroborate existing knowledge. All but one of our
29 311 interviewees noted their commitment to online research. However, one landowner said that the
30 312 information their community provides skews toward opposing solar.

31 313 *“Solar is cheaper, but... in our country, there's political divide, and it often makes people*
32 314 *skeptical. Or, one source of information says solar doesn't work, it is not a good thing, it has lots*
33 315 *of bad things about it...there are some people that listen to those sources, so they aren't excited*
34 316 *or don't think objectively about solar systems.” (Landowner #1).*
35 317

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3 318 One landowner noted that adverse experiences with a wind farm in their county set a
4
5 319 precedent for a lack of trust in renewable energy developers.

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7
8 320 *“That was malpractice on part of the developer, because they thought they were going to*
9 321 *be smart and they went into secret agreements with the town chair and put a bunch of wind*
10 322 *towers on his farm. Kind of [upset everybody] when they found out about it.” (Landowner #2).*

11 323 12 324 3.1.3 Local Officials

13
14 325 Local officials’ first awareness of utility-scale solar project proposals typically coincides
15
16 326 with developers doing landowner outreach. Local officials frequently engage in within-group
17
18 327 communication; over half reported that officials from adjacent counties commonly share project
19
20 328 and policy knowledge. Regarding word-of-mouth knowledge flows within communities, a large
21
22 329 majority of local officials identified citizen and landowner mistrust of solar as an obstacle, and
23
24 330 engagement as an important condition of project development.

25
26 331 *“While solar has a lot of benefits, that’s a decision that each community needs to make*
27 332 *for themselves, and there’s a lot of diverse points of view on the value of solar among tribal and*
28 333 *other communities. So sharing information with people, getting buy-in, and understanding what*
29 334 *the community wants is really important.” (Local Official #7).*

30 335
31 336 Local officials also pursue independent knowledge sources, including newspapers,
32
33 337 industry contacts, and reports.

34 338 *“I’ve read articles about how [opposition] is occurring in other places, and I’m like,*
35 339 *wow, this is common. This is exactly what we’re experiencing.” (Local Official #11).*

36 340
37 341 Two officials noted negative feedback in their township when their community learned of
38
39 342 a solar project through the media. Citizens often felt deceived by their government due to
40
41 343 insufficient project information dissemination.

42 344 However, occurrences of *direct* communication by local officials centered around two-
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44 345 way communication: they both provided and received information with most parties with which
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46 346 they interacted. They consulted solar developers on the initial stages of land acquisition,

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3 347 conferred with local opposition to solar projects, and implemented public engagement strategies.
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5 348 Over half of the local officials we interviewed gain initial knowledge of solar projects directly
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8 349 from the developer.
9

10 350 *“Typically we will hear from developers or their consultants that they're working with to*
11 351 *find viable sites. We'll get a call, 'Hey, we're looking at a project in this general area. Can you*
12 352 *tell me what the rules are?' That's the majority of how we learn about these potential projects.”*
13 353 *(Local Official #11).*
14 354

15 355 One local official partially attributed solar opposition's prominence to the availability of
16
17
18 356 online content, much of which they observe to be false or misleading. They instead encourage
19
20 357 community members to approach the developer or local government directly for information. To
21
22 358 address opposition, local officials commonly report prioritizing quality public education and
23
24 359 community inclusion in the project's process. When a solar developer contacted one official's
25
26 360 county about local ordinances, the officials first approached their communities to discuss
27
28 361 potential for a solar project and ordinance adoption.
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32 362 *“We...educate them and ask questions about how much or how little they want the [solar*
33 363 *developer] company to be involved in this. We organized open houses and workshops... The*
34 364 *company had different posters about why they're here, what it's going to look like, economic*
35 365 *benefits, the amount of jobs that are going to be there, and then they ultimately have reps there*
36 366 *to answer questions. I think after that meeting, a lot of the community, the people that had*
37 367 *concerns and questions, [their questions] were addressed.” (Local Official #3).*
38 368

39 369 We also found that some counties provide an opportunity to email the planning director
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41
42 370 with comments that the local government will pass onto the solar developer to be addressed on
43
44 371 the meeting's record. Local officials discuss education and community engagement as valuable
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46 372 strategies to employ in future approaches to expand utility-scale solar development. One local
47
48 373 official that we spoke with promoted the collaboration of diverse perspectives on solar
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50 374 development during the decision-making process.
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54 375 *“One of the big things that I try to pride myself on is the collection of individuals on*
55 376 *[ordinance amendment] committees. We actually had a couple of members that were pro and a*
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377 couple of members that were against the technology and the use itself, which led to a lot of great
 378 conversations in order to come to essentially a compromise and what would be best for the
 379 community moving forward.” (Local Official #8).

380
 381 Below, in Figure 3, we illustrate the relative magnitude of our codes for these three
 382 central stakeholders.

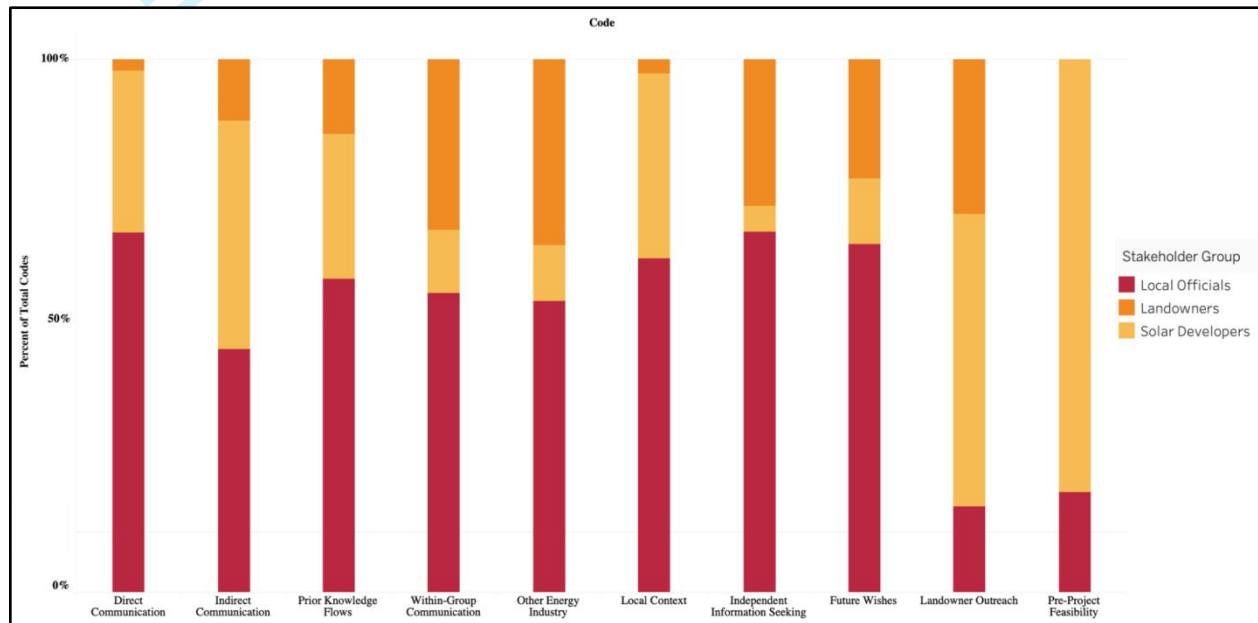


Fig. 3. Relative Magnitude of Central Stakeholder Knowledge Flow Codes.

3.2 Peripheral Stakeholders

Each peripheral stakeholder group in our study (i.e., nonprofits, media, regulators, utilities, or citizens) only had three interviewees. As such, we cannot make generalizations about these groups. However, these perspectives allowed us to supplement the observations made of the central stakeholders from a different angle.

3.2.1 Nonprofits

Nonprofit interviewees generally learned about utility-scale solar projects in their early stages of development, largely from press releases and draft ordinances, internal contacts, and independent research.

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3 396 *“The main source is that the [public utility board] tracks each development, so when a*
4 397 *new project comes in, they file a pre-application letter, so I look at that all the time, just to see*
5 398 *what's moving and shaking.” (Nonprofit #3).*
6 399

7 400 Nonprofit stakeholders also centered direct methods of communication with other
8
9 401 stakeholders to advance energy conversations. One interviewee mentioned mediating
10
11 402 communication between local officials and community members, while another spoke of
12
13 403 ensuring that both industry accountability and its communication barriers are addressed.
14

15
16 404 *“One of the things that an opposition group felt was that developers weren't*
17 405 *communicating upfront, and if they were communicating, that they weren't communicating the*
18 406 *full truth, that they are only communicating half truths about certain things, and I found that*
19 407 *very interesting.” (Nonprofit #2).*
20 408

21
22 409 In one specific nonprofit's experience, the opposition group's vocality resulted in a
23
24 410 disproportionately large presence. From polling results and local observation, this interviewee
25
26 411 suggested that the opposition is a minority, yet assertive, opinion in their area.
27

28
29 412 *“It's a very loud opinion, but it's also people who are very, very local to the project in*
30 413 *terms of right across the street. So they're having, like, an outsized voice in calling themselves*
31 414 *'the community' when, really, it's just like a small band of brothers that are going out and being*
32 415 *real loud. So it's just another thing that I'm thinking about in terms of 'how does the community*
33 416 *feel about this?' versus 'how do the people who live across the street from the project feel about*
34 417 *it?'" (Nonprofit #3).*
35 418

36
37 419 In another nonprofit interviewee's opinion, communities commonly misunderstand the
38
39 420 long-term benefits of utility-scale solar projects and would benefit from both larger awareness
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41 421 campaigns, as well as from the language of project benefits being personalized to their locality.
42

43 422 3.2.2 Media

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45 423 Media members in our study facilitate indirect communication with the public through
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47 424 providing knowledge via news articles, press releases, newscasts, etc. Our media interviewees
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49 425 reflected that much of their readership consists of individuals already invested in solar energy,
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51 426 though stories do gain visibility in the general public.
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3 427 *“I think that [readership] is a mix of specific projects, people who are going to be*
4 428 *directly impacted by that project, and then people who are just clean energy curious and*
5 429 *interested, broadly speaking.” (Media #2).*
6 430

7 431 Through contact networking, word-of-mouth, and knocking on doors—direct
8
9
10 432 communication—media members report gathering information on both regulatory proceedings
11
12 433 and stakeholders’ insights on solar project development.

13
14
15 434 *“Generally, where I’m hearing about [utility-scale solar projects] initially is through the*
16 435 *grapevine. I’m hearing from landowners, from my former colleagues at [environmental*
17 436 *organization], from those kinds of people in that network in the very early phases when*
18 437 *companies are having salespeople go and try to get leases on land.” (Media #1).*
19 438

20 439 During their independent gathering of information, media members discussed gaining
21
22 440 knowledge from checking public utility dockets, seeing properties signed up for solar leases on
23
24 441 county auditor websites, engaging with energy newsletters, and reading public comments in
25
26 442 public proceedings. Some media members also obtained local testimony by attending public
27
28 443 meetings.

29
30
31 444 One interviewee observed similarities in utility-scale solar project benefits and local
32
33 445 resistance across geographical boundaries. Media stakeholders advocate for accessibility and
34
35 446 genuine outreach on behalf of solar developers.

36
37
38 447 *“It does seem like the developers aren’t that accessible, even as a reporter. I feel like*
39 448 *they’re not doing a lot of outreach, and they’re not necessarily that friendly or transparent. I*
40 449 *mean, those are just subjective thoughts. But if I get that impression, I’m sure regular people*
41 450 *don’t feel like they’re getting a voice or getting information from the actual companies.” (Media*
42 451 *#3).*
43 452

44 453 3.2.3 Regulators

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46
47 454 Regulators typically engage with community members by regularly requesting input on
48
49 455 their agency processes. They first connect with developers when projects are bid into their
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51 456 procurement. One regulator interviewee reported being contacted by landowners and local
52
53 457 officials for assistance with details of solar ordinance drafting.
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3 458 *“If the ordinance doesn't exist, a lot of times I will be asked to work with the local*
4 459 *authorities to create an ordinance that can govern what the requirements are.”* (Regulator #2).
5 460

6 461 This same regulator characterized solar developers' landowner outreach as business-
7
8
9 462 driven and minimally communicative. This contrasts with solar developer interviewees' claims
10
11 463 to an interpersonal approach and contributions to community benefit.

12
13 464 *“Most of the time, the landowner will receive from this land agent...they put in front of*
14 465 *them a lease, and they say, ‘We'd like you to consider signing this lease, and that lease gives us*
15 466 *the right to come onto your land for an exploratory phase of time, and then if conditions are*
16 467 *right and the project goes forward, that exploratory phase will convert into a long-term, many,*
17 468 *many years lease.’”* (Regulator #2).
18 469

19 470 3.2.4 Utilities

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23 471 Utility stakeholders center their information dissemination on indirect methods such as a
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25 472 website, most often used by the general public, and reports, most often read by local officials.

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27 473 One utility representative talked about offering workshops with local officials, cooperation with
28
29 474 local universities, and integration of citizen feedback in utility considerations, in addition to
30
31 475 recommending transparent dissemination of project resources by the government.

32
33 476 *“Essentially, a trade association and governments making sure that [solar project]*
34 477 *information is available and promulgated by those entities is probably going to go a long way to*
35 478 *helping.”* (Utility #3).
36 479

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38
39 480 This same utility representative further reflected that online responses to large-scale solar
40
41 481 projects are largely oppositional, and criticize the intentions of solar developers.

42
43 482 *“One of the perceived negatives that I keep hearing is that these are out of town, out of*
44 483 *state, investors or developers who don't know and don't care about the community, the local*
45 484 *culture, and the local values...whether or not that's actually the case...I really can't say, but I*
46 485 *can say that some of the statements and actions of some of the developers lend that perception to.*
47 486 *They don't go out of their way to refute it.”* (Utility #3).
48 487

49 488 A different interviewee reported valuable collaboration with another electric cooperative
50
51
52 489 currently advancing both utility-scale solar and energy storage. This interviewee was able to tour
53
54 490 this cooperative's facilities and discuss their experiences.

491 3.2.5 Citizens

492 Finally, our citizen interviewees reported indirect communication occurring via the
493 media, which tend to either summarize public reports or discuss opposition for utility-scale solar
494 projects. One interviewee noted that land mapping in initial community engagement meetings for
495 projects are overwhelming to citizens, and that developers must simultaneously navigate the
496 project's intricacies and the constituents' dissent. Thus, this citizen recommended that their
497 public utility board be intentional about hosting community engagement meetings early enough
498 in the project's development where citizens feel there are still initial decisions to be made.

499 *"I don't hear about new solar projects until somebody has a problem with it and it ends*
500 *up in the media, and part of that has to do with the [public utility board]'s process of requiring*
501 *maps at the first public engagement meeting."* (Citizen #1).

502 While some citizens experience face-to-face engagement with solar developers during
503 public meetings and with landowning community members, others tend to gain knowledge from
504 personal contacts and local officials.

505 *"I feel like I hear things from different developers differently, if that makes sense. Like, I*
506 *know some of the developers, so they tell me if there's a project going on."* (Citizen #3).

507 All three of our citizen interviewees have had conversations within their stakeholder
508 group among neighbors, friends, and colleagues about solar development. One reported
509 observing developer efforts to win local favor through citizens' within-group communication by
510 recruiting "local elites" to scout community attitudes.

511 *"It's kind of interesting because you'll have a solar developer go in, and, you know, start*
512 *scouting out, speculating, on different land, and they'll ask landowners, 'Hey! Would you talk to*
513 *your neighbors about this, too, and, like, ask them what their feelings are?' and so they're kind*
514 *of telling people to go out and scout out how acceptable this will be because we don't want to*
515 *upset other people."* (Citizen #3).

516 Figure 4 quantitatively synthesizes the total amount of codes seen across our interviews
517 by stakeholder group.

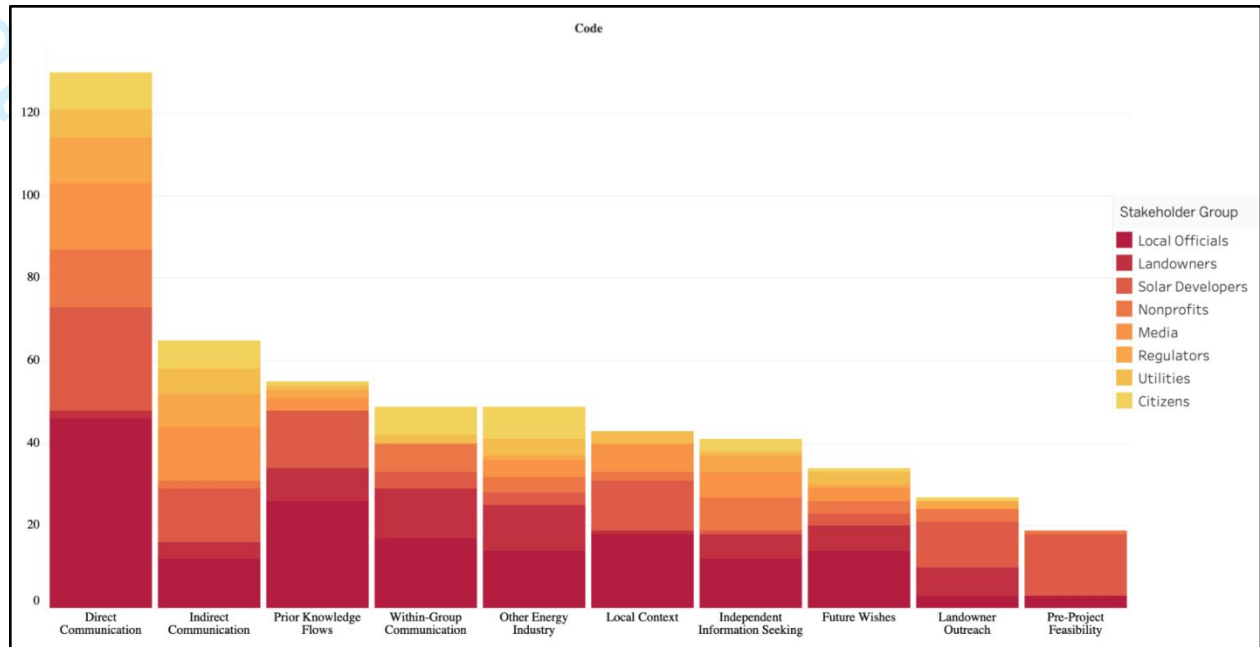


Fig. 4. Composition of Knowledge Flow Code Results by Stakeholder Group.

Relative to their interview sample, solar developers led code categories regarding knowledge sourcing (i.e., prior knowledge flows, landowner outreach, and pre-project feasibility), while media and nonprofits led code categories regarding knowledge exchange (i.e., direct, indirect, and within-group communication).

4. Discussion

Our findings illuminate existing patterns and gaps in the flow of knowledge surrounding utility-scale solar projects in the rural Midwest. Local government officials appear to be the center or conduit of information. They provide a connection point for many of the stakeholder groups in our study, specifically by forwarding questions from citizens onto developers, coordinating with developers to host meetings for citizens, bringing in nonprofits to help educate their citizens about solar, and connecting media representatives to prospective interviewees in the community. Local officials also reach out to government officials in other regions to learn about solar from others' experience, and to give or get advice on creating zoning ordinances.

While solar developers are the originators of the project and the source of most technical and project-specific information, their focus is primarily on landowners and local officials (and, secondarily, citizens, after they have secured land and zoning information). Moreover, in most

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2
3 540 cases, the majority of the knowledge in the developers' networks of communication is outreach
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5 541 on the part of the developer, rather than receiving knowledge from the community. Among local
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7 542 officials, a sentiment that arose across interviews is the goal to "do our absolute best to try to
8
9 543 help educate" (Local Official #8) in order "to make sure that we're doing right by everyone to the
10
11 544 extent we can" as public servants (Local Official #3). Officials help to give the developers'
12
13 545 information social and political relevance as they connect it with other stakeholder groups, and
14
15 546 they receive other stakeholders' information in return, thus placing them central to flows of
16
17 547 knowledge in this complex system.
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22 548 It is also interesting to observe that while local officials in our sample discuss opposition
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24 549 from their community towards solar, they do not often indicate that this hostility is aimed at
25
26 550 themselves. While this study did not measure trust per se, this omission on the part of the local
27
28 551 officials could indicate that their position as intermediaries or liaisons between parties is trusted,
29
30 552 or that the local officials do not consider hostility at themselves the most notable interaction that
31
32 553 they have with regard to solar. However, it is also possible that local officials are unaware of or
33
34 554 did not disclose any disapproval directed towards them. Despite these potential limitations, the
35
36 555 role of local officials at the center of knowledge flows, especially in connecting developers and
37
38 556 citizens and providing education, is an angle worth considering or pursuing in further research. If
39
40 557 local officials can indeed serve as a trusted mediator or nexus between developers and citizens,
41
42 558 this could be valuable information for approaches to future large-scale solar development efforts.
43
44 559 While many developers pride themselves on direct, face-to-face engagement with the
45
46 560 community, our research suggests that facilitating that contact with another trusted party
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48 561 (especially a local one) could improve relationships and the quality of information exchanged.
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3 562 Due to the sample size of this study, findings should not be generalized to an entire
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5 563 population, including within the Great Lakes region, and especially outside of it. The study had a
6
7 564 small sample size per stakeholder group, especially for media, citizens, utilities, nonprofits, and
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9 565 regulators, which each had three interviewees. While these peripheral stakeholders were
10
11 566 interviewed to supplement the comments of the central stakeholders (i.e., solar developers,
12
13 567 landowners, and local government officials) and their comments are valuable, it is important to
14
15 568 keep in mind that they are the experiences of a very few individuals.
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19 569 **5. Conclusion**

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21 571 The purpose of our study was to identify how stakeholders in the Great Lakes region
22
23 572 learn about utility-scale solar projects. While prior literature has investigated communication
24
25 573 networks surrounding energy infrastructure, especially among local community members
26
27 574 (Anderson 2013; Fast and Mabee 2015; Fergen et al. 2021; Reimer and Brett 2013), our study
28
29 575 differed because it focused on this particular region of the U.S. with a focus on the flow of
30
31 576 knowledge about large-scale solar projects specifically.
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35 577 Prior literature has investigated community opposition to energy siting, including utility-
36
37 578 scale solar, and found that unfamiliarity can precipitate opposition movements (Carlisle et al.
38
39 579 2016; Larson and Krannich 2016; Nilson and Stedman 2023; Susskind et al. 2022). By
40
41 580 identifying gaps in communication networks around utility-scale solar siting in the Great Lakes
42
43 581 region, our study can help identify areas to target in conveying information to and among local
44
45 582 communities to decrease opposition.
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49 583 The timing or order of knowledge flows is also an important factor for how citizens and
50
51 584 government officials feel about the reliability of a project, developer, or piece of information.
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53 585 Solar developers want to make sure a project has feasibility and momentum by talking to
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3 586 landowners and local officials before taking it to the broader community members. However,
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5 587 citizens may perceive developers as secretive or untrustworthy. Additionally, if developers wait
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7 588 too long to start engaging with citizens, more citizens engage in independent information
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9 589 seeking, which could result in higher frequency of misinformation in a community, especially
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11 590 once citizens start sharing information among themselves. Several interviewees view this as a
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13 591 problem that is difficult to fix. Future research could look more closely into the correlation
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15 592 between timing and trust.
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19 593 Across stakeholder groups, the most common comment under the “future wishes” code
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21 594 (i.e., what interviewees wish would change about the way knowledge flows around large-scale
22
23 595 solar) is an increase in community education, especially earlier in the process, offering intrigue
24
25 596 for policy and project approval processes moving forward. Stakeholders generally identified
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27 597 confusion surrounding the development process, a failure to share information within the project
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29 598 community, and conflict management during conversations regarding solar development as areas
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31 599 for improvement. This supports prior literature about the importance of community engagement
32
33 600 in large-scale solar projects (Crawford et al. 2022; Essa et al. 2021; O’Neil 2020; Uebelhor et al.
34
35 601 2021). Moving forward, future researchers should consider including other states, gathering
36
37 602 information from a larger number of stakeholders via survey research, or perhaps even consider
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39 603 field research through public meeting observations. Using other means to better understand local
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41 604 communication around utility-scale solar projects, especially with landowners and opposition
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43 605 groups, may shed light on how large local groups have the power to change the outcome of solar
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45 606 projects. Nevertheless, as this area of inquiry continues to expand, our paper offers value in
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47 607 furthering the knowledge on communication and interaction in communities with utility-scale
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49 608 solar.
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Appendix

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Table 4
Stakeholder Interview Questions

Stakeholder	Questions
All Stakeholders	<p><i>To introduce the interview:</i></p> <ol style="list-style-type: none"> 1. What is your job title (if applicable), and where do you live (e.g., specific township/county)? 2. Please describe the nature and extent of your knowledge of solar energy. <p><i>To ask non-solar developer stakeholders:</i></p> <ol style="list-style-type: none"> 3. Where do you typically hear about new utility-scale solar project proposals? What do you typically learn about them? 4. What are your views of the pros and cons of these solar projects? 5. What is your knowledge of local zoning regulations for these solar projects? <p><i>To conclude the interview:</i></p> <ol style="list-style-type: none"> 6. What is your perspective on the future of utility-scale solar development in your state? Across the entire Great Lakes region? 7. Do you have any additional/final thoughts on utility-scale solar?
Solar Developers	<ol style="list-style-type: none"> a. How do you first connect with a community in which you're interested in building a utility-scale solar project? Who do you reach out to first? b. Moving forward from that, what is your broader outreach and education process about new solar projects in a community? c. What kind of materials do you distribute in these areas, and where do you distribute them? d. What are the key factors regarding site selection when it comes to developing a new project? e. What role does local zoning for solar play, if any, with your development processes?
Landowners	<ol style="list-style-type: none"> a. Do you share your own opinions on utility-scale solar with anyone? If so, how? b. What are your thoughts on how/if your local/state government officials should approve these types of projects in rural communities? c. Have you leased or sold your own land for a solar project? <ol style="list-style-type: none"> 1c. If 'yes,' what led you to that decision? 2c. If 'no,' have you been approached by a developer? What factors would you consider, if approached?
Local Officials	<ol style="list-style-type: none"> a. Do you have zoning ordinances in your area for utility-scale solar? <ol style="list-style-type: none"> 1a. <i>[If they do have zoning]</i> What led you to adopt this zoning ordinance?

	<p>1b. <i>[If they do not have zoning]</i> What information might you need if you were to consider adopting a zoning ordinance for utility-scale solar?</p> <p>b. What role do you play, if any, in approving/regulating utility-scale solar projects in your community?</p> <p>c. Are you disseminating any information about these projects? If so, how/where?</p>
Nonprofits	<p>a. What role, if any, do you play in the outreach and education about these solar projects?</p> <p>b. <i>[If applicable]</i> What types of stakeholders do you engage with the most, and why?</p>
Media	<p>a. What articles have you written related to utility-scale solar in rural communities, and what did they entail?</p> <p>b. What types of stakeholders do you usually interview for these articles?</p> <p>c. How do you find people to interview? What types of questions do you ask them?</p> <p>d. Who are your readers/viewers?</p>
Regulators	<p>a. What role do you play, if any, in approving/regulating utility-scale solar projects in your community/state?</p> <p>b. Are you disseminating any information about these projects? If so, how/where?</p> <p>c. How do citizens, developers, and others typically engage with you about new solar developments? What types of stakeholders engage with you the most, and why?</p>
Utilities	<p>a. How are you involved, if at all, with these projects?</p> <p>b. Do you receive questions from your ratepayers about utility-scale solar development? If so, what types of questions are they asking?</p>
Citizens	<p>a. Do you share your own opinions on utility-scale solar with anyone? If so, how?</p> <p>b. What are your thoughts on how/if your local/state government officials should approve these types of projects in rural communities?</p>

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Prior Knowledge Flows

“Given the amount of projects we’ve seen proposed, I would say that the majority of the communities or counties have some sort of ordinance in place. But even in that, the ordinances can be very specific, or include more stringent regulations. I know just working with different communities they ask, “hey, can we see your ordinance, we’re going to write ours,” and they work with each other.” (Local Official Interview)

Within-Group Communication

“The biggest thing that I’m trying to do is to get people where they are. So, often I think we’re talking to people that are my age, but maybe not for some of the folks who are adjacent to a project. We’ll always have a website for each one of these projects where folks can go and get more information related to the handouts that we may be passing out. But I think it’s important for us to feel confident that information is being given to folks in different ways, such as me sitting across from landowners on their porch.” (Solar Developer Interview)

Indirect Communication

Direct Communication

Fig. 5. A Representation of Our Coding Process.

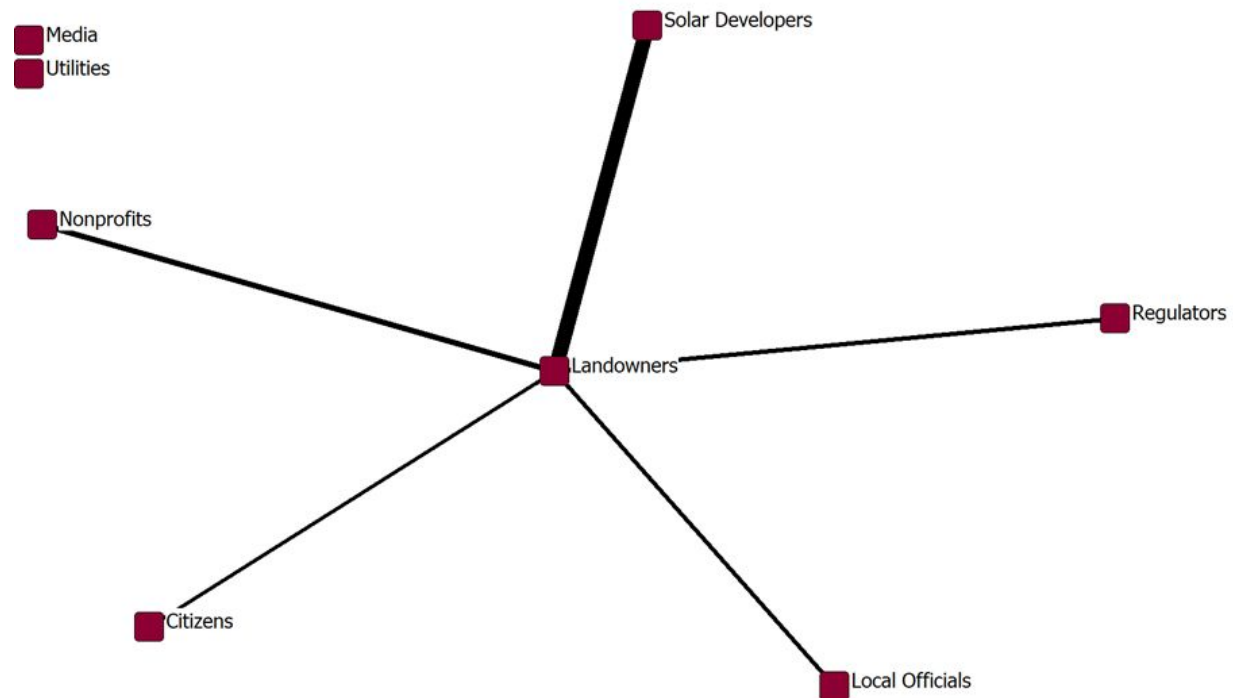


Fig. 6. Social Network Diagram for Landowner Outreach.

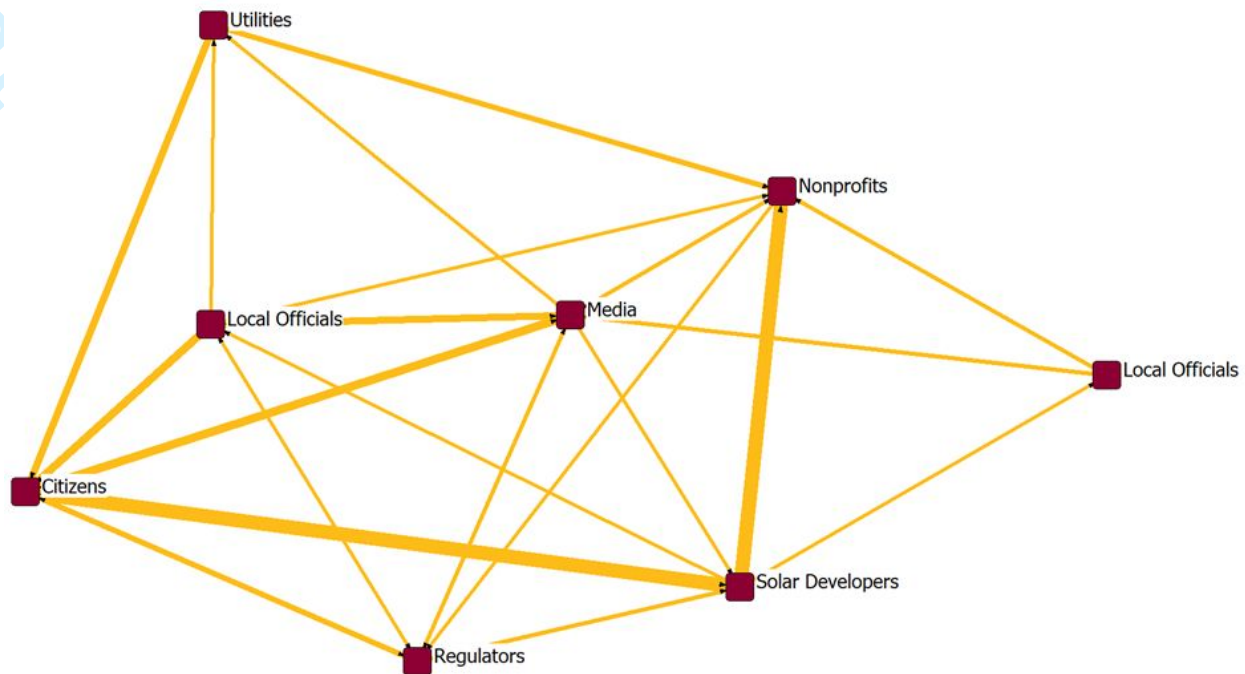


Fig. 7. Social Network Diagram for Indirect Communication.

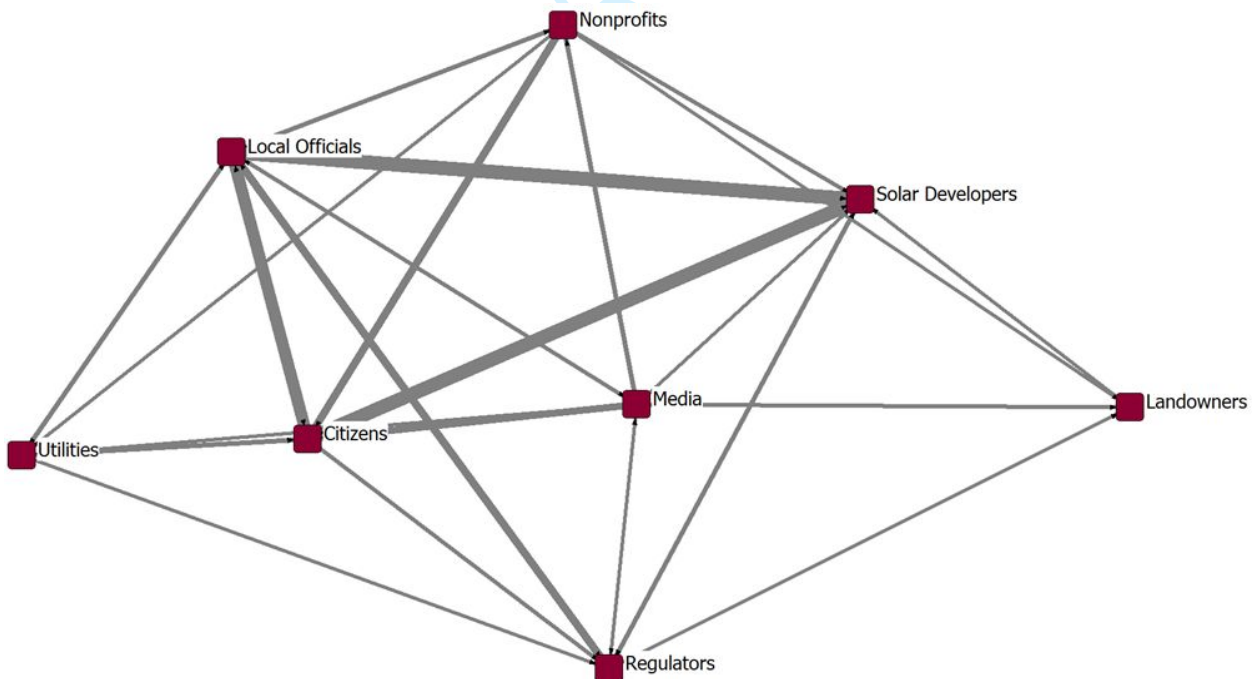


Fig. 8. Social Network Diagram for Direct Communication.

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