

COMMUNITIES WITH LEAD SERVICE LINES

Use this list of important questions to help guide a discussion with your water system.

- **How many lead service lines do we have in our community?**
 - How do we know (e.g., recordkeeping, records, construction standards, permits)? *The state has posted a preliminary inventory of distribution materials here. This should be updated annually as water supplies replace lead service lines and identify materials for “unknown” service lines.*
- **What are our plans for identifying unknown service lines and completing our service line inventory?**
 - How are we documenting the service line material (e.g., database)?
- **Have we sent out letters notifying both homeowners and residents with lead service lines as required under the Lead and Copper Rule (LCR)?**
 - What about homes with “unknown” material service lines, as encouraged by EGLE so residents can mitigate potential risk?
 - When did the letters go out?
 - How many were sent?
- **What outreach and communications are we providing to homeowners and residents about participating in the lead service line replacement program? *Not required by LCR but a best practice.***
- **What strategies do we use to identify homes for compliance sampling?**
 - How are we inviting residents with lead service lines to participate in the sampling program?
 - Do we have challenges finding enough sampling volunteers at lead service line homes? *LCR requires water systems with lead service lines to sample only at homes with lead service lines for compliance purposes.*
- **What are our lead service line replacement plans?**
 - What is the timeline for replacement?
 - How are priority lines being identified?
 - Who is doing the work (e.g., in-house, contract)?
 - Where is the funding coming from?
 - Do we need additional funding support?
 - How can we support you to increase the replacement rate?