

COMMUNITIES **WITH** LEAD ACTION LEVEL EXCEEDANCES

Use this list of important questions to help guide a discussion with your water system.

- **What lead levels were found in compliance sampling?**
 - How many lead service lines do we have?
 - Do we use corrosion control treatment?

- **What is the safe level of lead in water?** *Note that there is a difference between the action level of lead under LCR and “safe” levels. Multiple health agencies, such as US EPA and the Centers for Disease Control, conclude that there is no safe level of lead.*

- **What public outreach are we required to do?**
 - What more can we do to ensure that our residents have the information they need?
 - Is there anything we should be doing beyond the regulatory requirements that will help our residents better understand and manage their risk?

- **Can we distribute lead reducing filters to all homes with lead service lines?** *The state will supply to qualifying low-income households.*

- **What are we telling residents about the risk of lead in their water?**
 - What actions are we telling people to take in their own homes?
 - Is this sufficient to protect our residents?

- **What are our lead service line replacement plans?**
 - What is the timeline for replacement?
 - How are priority lines being identified?
 - Who is doing the work (e.g., in-house, contract)?
 - Where is the funding coming from?
 - Do we need additional funding support, how can we support you to increase the replacement rate?

- **How are we identifying sampling volunteers for our increased sampling requirements?**
 - Are we offering sampling to all our residents?

- **Are community members receiving the information we are putting out?**
 - Is there any indication that people are or are not reading it? How do we know?
 - How are they responding to public advisory and public education?
 - What questions are they asking? Do questions reflect confusion about the information published? Requests for more information? Questions about individual homes?